



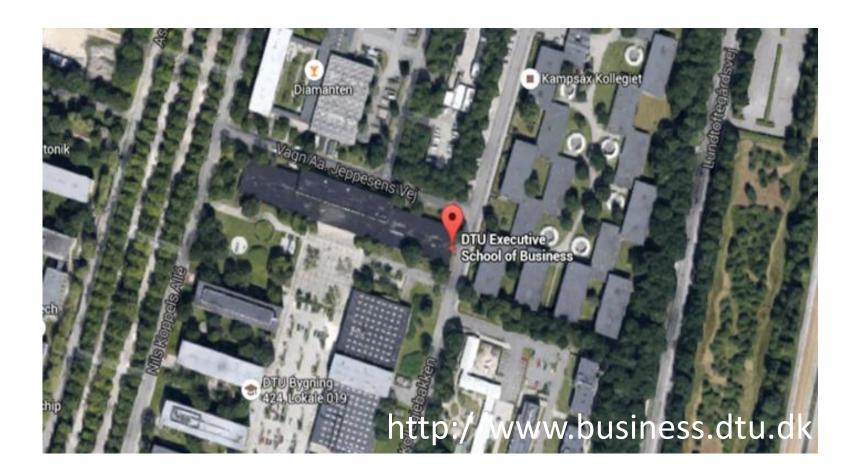
Hvordan kommer jeg videre med big data på det rigtige grundlag?

- Observationer fra DTU's programmer, og råd til strategi analyse og fokus

Sam Kondo Steffensen
DTU Executive School of Business

DTU Business





DTU BusinessExecutive School of Business

Data Business Academy

Create strategic value with Big Data

A groundbreaking new program, tailored to work across the organization, involving key employees and management. Focusing on actionable tech insights, identifying business opportunities and actual value creation.

DTU Compute

Department of Applied Mathematics and Computer Science





Create strategic value with Big Data and Advanced Analytics

A groundbreaking new program, tailored to real life strategic projects, involving key employees and management across the organization. Focusing on actionable tech insights, identifying business opportunities and actual value creation.





Executive School of Business





Smart Campus

Smart Library

Living Labs

Extracting value, and how to know?



Leverage data



Multiple data sources

Converting data to value

Conceiving data transformation?



Connected devices



Big Data Analytics & Al

Cloud computing



1st tier barriers, such as...

- Lack of talent & insight
- Siloed and non-consistent data in legacy IT systems
- Leadership alienated to/skeptical of importance and impact

Start simple



Complexity is a cost – start simple

Strip complexity: focus on simple value use cases

Always have a (simple) baseline

Use the data that you have

(get to) "Own" the data

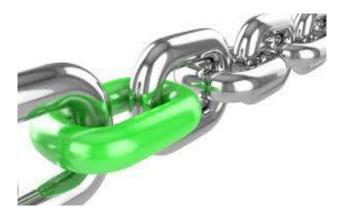
Nuance the concept of team and causality



Think



Value-chains



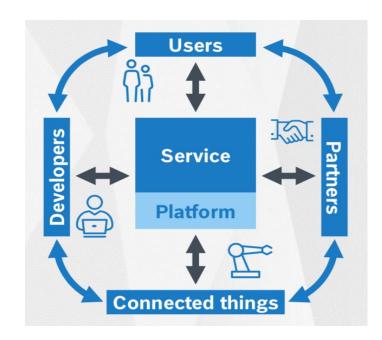
As part of new business models

Knowledge of Your End Consumer	Complete	Omnichannel Business -Own customer relationship -Multiproduct, multichannel -"Life events" -Integrated value chain	Ecosystem Driver -Branded platform -Great customer experience -3 rd party <u>plug'n</u> plays -Matchmaker
Knowledge of Yo	Partial	Supplier -Sell through another -Low-cost producer -Incremental innovation	Modular Producer -Niche plug'n play -Adapt to ecosystems -Continuous innovation
		Value Chain	Ecosystem
	Business Design		

Think



Ecosystems



Connected value streams

Optimized and automated processes built on an ICT environment of interconnected assets

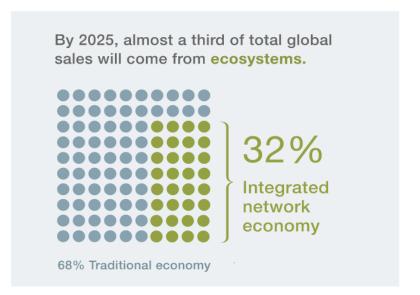


Don't underestimate how digital disrupts the nature of competition.

The payoff will go to those who move **boldly**.



Winners will think in terms of ecosystems.

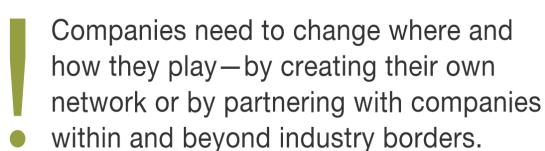


Source: McKinsey Digital Global Survey, 2016 and 2017: McKinsey analysis





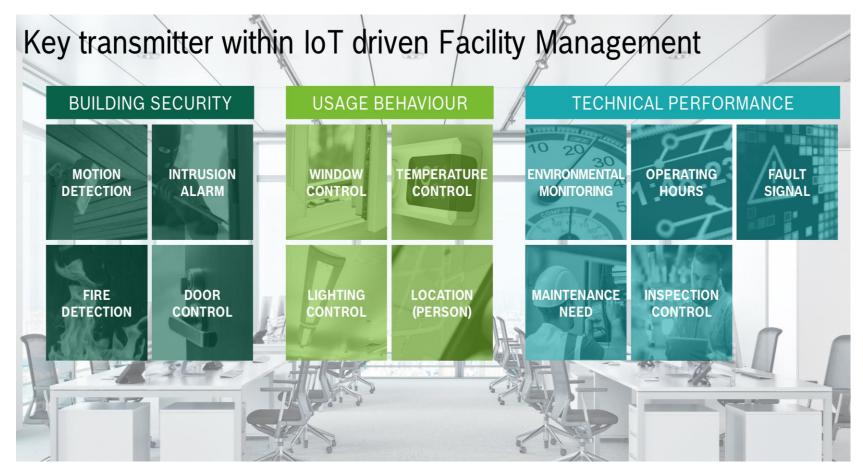
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Source: McKinsey Digital Global Survey, 2016 and 2017; McKinsey analysis









IoT-driven 360° facility management solutions must be able to:



observe all data available



integrate
collected data with
other systems/services



filter critical from non-critical data



perform alerts



planwork orders and regular inspections



manage partners



Products and services melt into one solution





Every business is turning into a services business.

High flexibility
Outcome-related solutions
Ongoing customer relationship





Give and get and develop: a new customer data relationship

Re-scoping customer relations?





New customer concepts



Thanks ...